

TRAVEL TECH PROVIDER DETAILS FOR Peakwork AG



COUNTRY Germany
CUSTOMER SEGMENT Leisure
REGIONS Europe

DESCRIPTION

With its unique Player Hub Technology®, Peakwork has created a worldwide leisure travel network that directly connects the global supply and demand of travel products, live in more than 33 countries. Its flexible and scalable smart cache solutions are designed to offer inspirational searches and handle large traffic demands while reducing live requests and related costs.

Use cases imply:

- Dynamic packaging for tour operators: Connect airline NDC content to leading international tour operators to create market specific dynamic travel packages and increase ancillary sales.
- Peakwork's airline holidays solution offers access to leading accommodation suppliers and fulfillment partners to combine empty seats with hotel rooms and build competitive holiday packages to ultimately increase margins.
- Peakwork connects the airline's direct API (e.g. NDC) to meta searchers such as Google and Kayak, OTAs such as Kiwi.com and more to offer facilitated booking functionality and receive additional bookings at a higher conversion rate.

CORE SERVICES

Aggregator	☒	OBE/IBE	☒	Front Office	☒
Mid Office	☐	Back Office	☐	Payment Service	☐
Dynamic Packaging	☒	Duty of Care Provider	☐	Cache Provider	☐
Flight Reservation System / Inventory	☐			Profile Management	☐

FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	No	Exchange:	No
PNR/Order Cancellation:	No	Branded Fares Display:	Dev	Void:	No

Yes – available

No – all functionalities available via SPRK web access

Dev – in development

Ancillary Services: –

CONTACT DETAILS TRAVEL TECH PROVIDER

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