

## TRAVEL TECH PROVIDER DETAILS FOR Midoco GmbH



**COUNTRY** Germany  
**CUSTOMER SEGMENT** Corporate  
**REGIONS** Europe

### DESCRIPTION

The market leader in its field, Midoco GmbH has developed mid-office solutions for the travel industry for more than ten years. In 2014, the company's travel sales customers processed business worth about €6.6 bn with the Midoco system. Users include online travel agencies, tour operators and virtual travel agency organizations in the business and leisure travel segments. Mobile travel marketing also draws on the company's solutions.

### CORE SERVICES

|                                       |                                  |                       |                       |                    |                       |
|---------------------------------------|----------------------------------|-----------------------|-----------------------|--------------------|-----------------------|
| Aggregator                            | <input type="radio"/>            | OBE/IBE               | <input type="radio"/> | Front Office       | <input type="radio"/> |
| Mid Office                            | <input checked="" type="radio"/> | Back Office           | <input type="radio"/> | Payment Service    | <input type="radio"/> |
| Dynamic Packaging                     | <input type="radio"/>            | Duty of Care Provider | <input type="radio"/> | Cache Provider     | <input type="radio"/> |
| Flight Reservation System / Inventory | <input type="radio"/>            |                       |                       | Profile Management | <input type="radio"/> |

### FUNCTIONALITIES

|                         |    |                        |    |           |    |
|-------------------------|----|------------------------|----|-----------|----|
| Searching:              | No | Booking:               | No | Pricing:  | No |
| Ticketing:              | No | Refund:                | No | Exchange: | No |
| PNR/Order Cancellation: | No | Branded Fares Display: | No | Void:     | No |

Ancillary Services: -

Yes – available

No – all functionalities available via SPRK web access

Dev – in development

### CONTACT DETAILS TRAVEL TECH PROVIDER

Jörg Hausschild  
+49 2103 28 74 0  
info@midoco.de  
http://www.midoco.de/

Walder Strasse 53  
40721 Hilden  
Germany

Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

Please note:

Lufthansa Group does not own any logo or picture of the presented corporation. Any information is supplied without liability and is subject to change. The disclosure of information without permission is prohibited, do not spread this worksheet to other parties!