

Travel Tech Provider Details for Amadeus

01/21/2025

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|------------------|-------------------------|
| Country | Spain |
| Solution | Farelogix |
| Customer Segment | Corporate Leisure |
| Regions | EU MEA NORAM LATAM APAC |



Description

Travel powers progress. Amadeus powers travel. Amadeus’ solutions connect travelers to the journeys they want through travel agents, search engines, tour operators, airlines, airports, hotels, cars and railways. We have developed our technology in partnership with the travel industry for over 30 years. At Amadeus, we’ve been making airline content via NDC available around the globe, and as of January 2025, over 30 airlines are now live and more than 48,000 Amadeus travel agencies in over 165 markets that have already activated NDC-sourced content on the Amadeus Travel Platform. We continue to invest into opening a whole new world of sophisticated retailing techniques for our customers to explore and innovate with. As the first to be registered by IATA’s Airlines Retailing Maturity (ARM) index as both an IT and distribution system provider, Amadeus has reached maturity with version 21.3 of the IATA NDC standard.

Core Services

| | | | | | |
|---------------------------------------|-------------------------------------|-----------------------|-------------------------------------|--------------------|-------------------------------------|
| Aggregator: | <input checked="" type="checkbox"/> | OBE/IBE | <input checked="" type="checkbox"/> | Front Office | <input checked="" type="checkbox"/> |
| Mid Office | <input checked="" type="checkbox"/> | Back Office | <input checked="" type="checkbox"/> | Payment Service | <input checked="" type="checkbox"/> |
| Dynamic Packaging | <input checked="" type="checkbox"/> | Duty of Care Provider | <input type="checkbox"/> | Cache Provider | <input checked="" type="checkbox"/> |
| Flight Reservation System / Inventory | | | <input checked="" type="checkbox"/> | Profile Management | <input checked="" type="checkbox"/> |

Functionalities

| | | | | | |
|-------------------------|-------------|------------------------|-----|-----------|-----|
| Searching: | Yes | Booking: | Yes | Pricing: | Yes |
| Ticketing: | Yes | Refund: | Yes | Exchange: | Yes |
| PNR/Order Cancellation: | Yes | Branded Fares Display: | Yes | Void | Yes |
| Ancillary Services: | Baggage ASR | | | | |

Contact Details

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|-----------------|---|----------|-------------------------|
| Contact Person: | Please contact your Amadeus representative | Address: | Salvador de Madariaga 1 |
| Phone Number: | | | 28027 Madrid |
| E-Mail: | ndc-x@amadeus.com | | |
| Website: | https://amadeus.com/en/contact | | |

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