

TRAVEL TECH PROVIDER DETAILS FOR DRCT Ltd

DRCT

COUNTRY Malta
CUSTOMER SEGMENT Corporate
REGIONS Global

DESCRIPTION

DRCT (DIRECT) is an NDC aggregator. We deliver airlines' NDC content to agents. By aggregating carriers' direct connections DRCT (DIRECT) enables agents to get access to all the content without the need to work with different providers and interfaces. We automate accounting and provide access to bookings without exiting GDS. By virtue of simple and effective interfaces we shift more than 80% of bookings to airlines' direct NDC channels.

CORE SERVICES

Aggregator	☒	OBE/IBE	☒	Front Office	☒
Mid Office	☒	Back Office	☒	Payment Service	☐
Dynamic Packaging	☐	Duty of Care Provider	☐	Cache Provider	☐
Flight Reservation System / Inventory	☐			Profile Management	☒

FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	Dev	Exchange:	Dev
PNR/Order Cancellation:	Yes	Branded Fares Display:	Yes	Void:	Yes

Ancillary Services: **Baggage**

Yes – available

No – all functionalities available via SPRK web access

Dev – in development

CONTACT DETAILS TRAVEL TECH PROVIDER

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Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

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